





III INDIVIDUAL by VADO

AT VADO, WE CELEBRATE GOOD DESIGN.

WE DELIVER INNOVATION.





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WHY VADO?

As experts in the brassware industry, we pride ourselves on creating outstanding products that will revitalise your bathroom experience.

15 YEAR GUARANTEE.



With our leading 15 year guarantee, you can complete your look with confidence.

AQUA ARMOUR.



Aqua Armour is a state-of-the-art coating, designed by VADO, to provide a durable, long-lasting finish.

SAVE WATER. SAVE THE ENVIRONMENT.



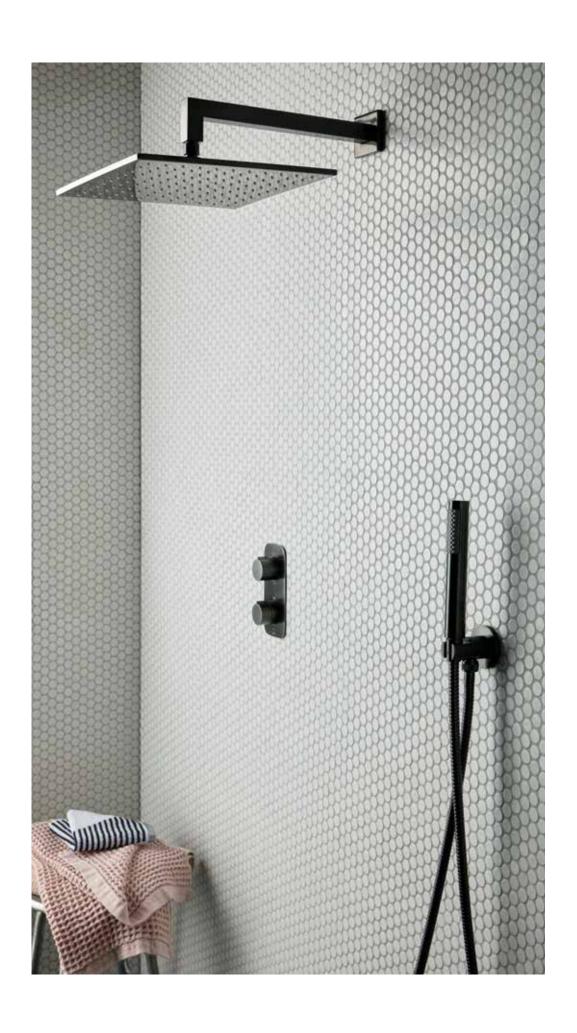
We all aspire to protect the environment and with VADO you can. Our H2Eco flow regulators ensure you can use less water without hampering performance or design.

See www.vado.com/watersaving for more information.

Characteristic of one person or thing, and so serving to distinguish it from others.

DISTINCTIVE





DISCOVER YOUR IDENTITY.

Our four timeless finishes have been tailored to inspire your individual style. Creating a contemporary look that will stand the test of time.

BRITISH DESIGNED & ENGINEERED.



Individual has been expertly designed and engineered in Cheddar, England; the home of our brand for over 30 years.

THE PERFECT CHOICE.

Our products are compatible with standard bathroom basins, baths and all household plumbing systems. Throughout this brochure, you can find which products work best with a low, medium and high water pressure system.

- LP (Low Pressure, 0.2 0.5 bar)
- MP (Medium Pressure, 1 1.5 bar)
- HP (High Pressure, 3 bar +)

Adjective Of a high quality in appearance, design, or behaviour.



GET YOUR LOOK TODAY.



Don't want to wait weeks to create your individual look?

Don't worry. All our finishes are stocked and ready to order.

Find your local verified VADO independent retailer at vado.com/stockists and begin your Individual journey.

A GLOBALLY TRUSTED BRAND.

Don't just take our word for it. VADO's prestigious project history speaks for itself.



INDIVIDUAL.

Adjective
Existing and considered separately from the other things or people in a group.





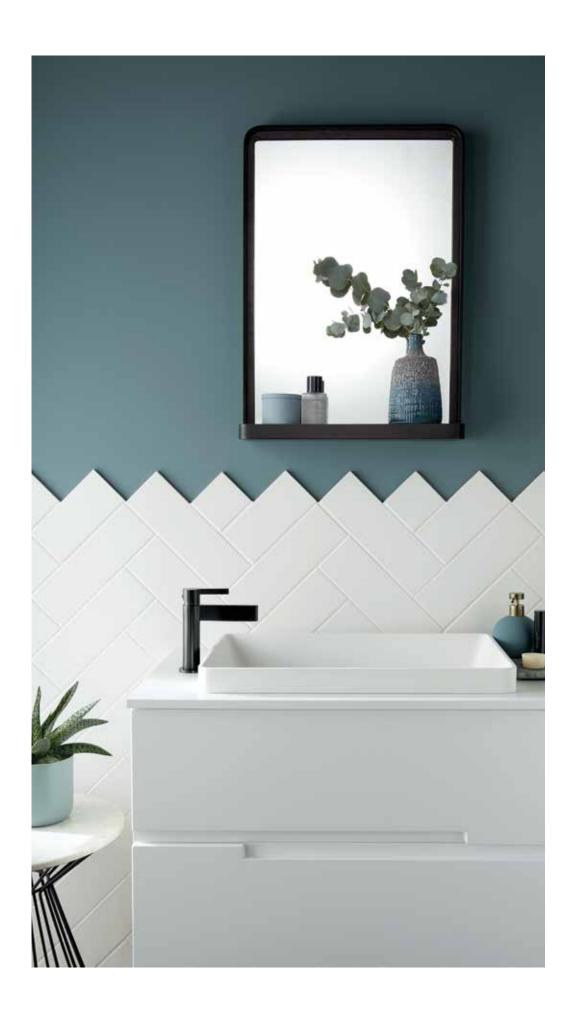
BRUSHED BLACK

DEFINED. BOLD. EXPRESSIVE.

Distinct in character. Striking in design.

Brushed black enables freedom of expression.

Transforming the ordinary into extraordinary.





BE INSPIRED

An expert choice for the monochrome interior. Brushed black forms an idyllic balance between the artistic and the simplistic. A versatile finish that uses its neutral complexion to unite any chosen colour scheme. Evoking timeless sophistication through a rich, darkened tone.

A dynamic finish with durability at its core. Brushed black's smooth, refined surface contrasts a unique, textural presence. Establishing an authentic urban appeal.







Mono Basin Mixer

IND-EDI100/SB-BLK













Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BLK







Extended Mono Basin Mixer

IND-EDI100E/SB-BLK



Wall Mounted Basin Mixer

IND-EDI109S/A-BLK



Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BLK



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BLK



Manual Valve + Diverter

IND-EDI147A-BLK



Manual Valve

IND-EDI145A-BLK



NOTION

Mono Wall Mounted Manual Valve Basin Mixer Basin Mixer + Diverter IND-NOT200/SB-BLK IND-NOT109S/A-BLK IND-NOT147A-BLK Floor Standing Bath Shower Mixer Tablet 3 Outlet Tablet 2 Outlet Manual Valve Thermostatic Valve Thermostatic Valve All-Flow + Shower Kit IND-T148/2-NOT-BLK IND-NOT145A-BLK IND-NOT233-BLK IND-T128/3-H-NOT-BLK



ORIGINS



Mono Basin Mixer

IND-ORI200/SB-BLK



Wall Mounted Basin Mixer

IND-ORI109S/A-BLK



Manual Valve + Diverter

IND-ORI147A-BLK



Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BLK



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BLK



Manual Valve

IND-ORI145A-BLK



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BLK



ELEMENTS



Mono Basin Mixer

IND-ELW100/SB-BLK



Basin Mixer + Pop-Up Waste

IND-ELW101-BLK



Wall Mounted Basin Mixer

IND-ELW109L-BLK



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BLK



SENSORI SMARTDIAL

The innovative solution for your contemporary home.

Simple, stylish and sophisticated. The Sensori SmartDial embraces digital innovation to reinvent your bathroom experience and offer full control at your fingertips.

Sensori's purity of design is accentuated by discreet, ambient lighting in a spectrum of colours to denote your perfect temperature.



For further information visit www.vado.com/sensori



Sensori SmartDial Dual Outlet Shower/Bath Control

IND-DIA2700-BLK

- √ Temperature and flow control
- ✓ For use with two outlets
- ✓ Outlet diversion button ✓ Automatic bath-fill



Sensori SmartDial Single Outlet Control

IND-DIA1000-BLK

- √ Temperature control
- √ For use with one outlet



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BLK

- √ Temperature and flow control
- ✓ For use with two outlets ✓ Outlet diversion button



Sensori SmartDial Start/Stop Remote

SENSURI

SMARTDIAL

IND-DIA-REMOTE-BLK

√ Start/Stop functionality



WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated

IND-IRWSPOUT-BLK



Universal Basin Waste

IND-395-BLK



Square Waste Cap*

IND-395CAP/SQ-BLK



Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-461/UK-1.1/4-BLK



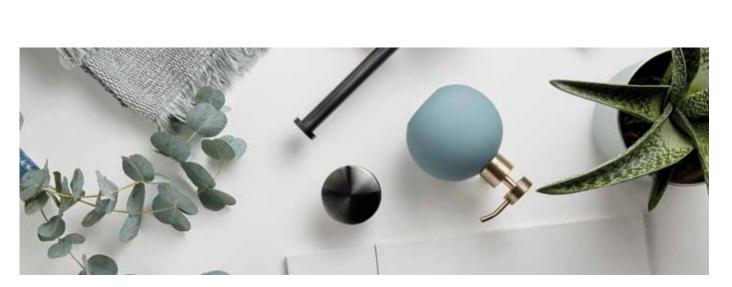
Push Type Bath Filler Waste + Overflow

IND-81389/RO-BLK



Pop-Up Bath Waste + Overflow

IND-71552A/RO-BLK



SHOWERING ROUND

Easy Fit Shower Arm
IND-EFSA/RO-BLK
Shower Head
300mm [12*] Diameter
IND-RO/30-BLK
IND-RO/30-BLK

Slide Rail Shower Kit
Wall Outlet
Wall Outlet
With Integrated Outlet
IND-SFSRK/RO-BLK
IND-SFSRK/RO-BLK
IND-SFSKK/RO-BLK
IND-SFKK/RO-BLK
IND-SFKK/RO-BLK
IND-CMA/RO/41N-BLK



SHOWERING SQUARE

Shower Head 300mm (12") Easy Fit Shower Arm IND-EFSA/SQ-BLK IND-SQ/30-BLK Slide Rail Shower Kit* Wall Outlet Mini Shower Kit with Integrated Outlet IND-SFSRK/SQ-BLK IND-OUTLET/SQ-BLK IND-SFMKWO/SQ-BLK





Paper Holder

IND-SPA180-BLK



Grab Rail 300mm (12")

IND-SPA1801-30-BLK





Towel Rail 450mm (18")

IND-SPA184-45-BLK



Towel Shelf with Rail 600mm (24")

IND-SPA185B-BLK



Robe Hook

IND-SPA186-BLK



ACCESSORIES SQUARE







Paper Holder

IND-SHA180-BLK



Towel Rail 450mm (18")

IND-SHA184-45-BLK



Robe Hook

IND-SHA186-BLK

BRUSHED GOLD

AUTHENTIC. SUBTLE. UNDERSTATED.

Blissfully unassuming.

Brushed gold captures the essence of perfection.

Liberating design through reclaimed elegance.





BE INSPIRED

Designed to inspire a sense of luxury. Brushed gold revitalises contemporary forms with an understated, antique hue. Its rich and radiant allure embracing a purity in design. Creating voguish décor with a vintage disposition.



Robe Hook

IND-SHA186-BRG











Harmonising minimal design schemes with a subtle, textured guise. Brushed gold's warm, rustic aesthetic radiates a luring, atmospheric charm. An authentic finish with natural charisma.











Wall Mounted Basin Mixer

IND-EDI109S/A-BRG



Mono Basin Mixer

IND-EDI100/SB-BRG



Extended Mono Basin Mixer

IND-EDI100E/SB-BRG



Wall Mounted Basin Mixer

IND-EDI109S/A-BRG





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRG



Manual Valve + Diverter

IND-EDI147A-BRG

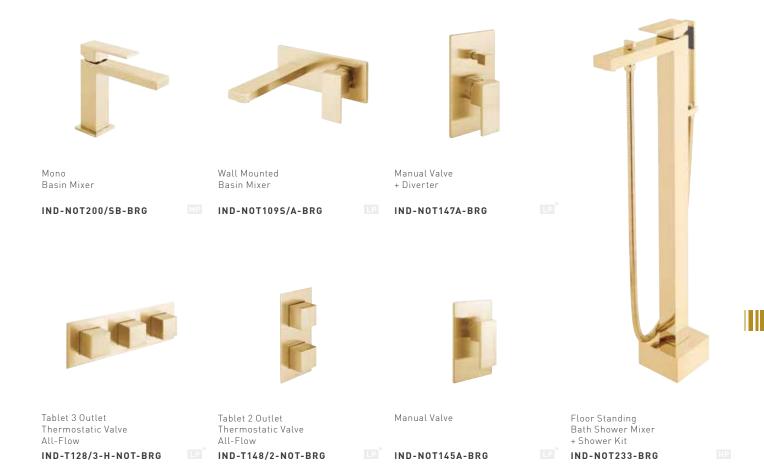


Manual Valve

IND-EDI145A-BRG



NOTION







Mono Basin Mixer

IND-ORI200/SB-BRG



Wall Mounted Basin Mixer

IND-ORI109S/A-BRG



Manual Valve + Diverter

IND-ORI147A-BRG





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRG



Manual Valve

IND-ORI145A-BRG



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BRG



ELEMENTS



Mono Basin Mixer

IND-ELW100/SB-BRG



Basin Mixer + Pop-Up Waste

IND-ELW101-BRG



Wall Mounted Basin Mixer

IND-ELW109L-BRG



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BRG



The innovative solution for your contemporary home.

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Sensori SmartDial Dual Outlet Shower/Bath Control

IND-DIA2700-BRG

- √ Temperature and flow control
- √ For use with two outlets
- ✓ Outlet diversion button ✓ Automatic bath-fill



Sensori SmartDial Single Outlet Control

IND-DIA1000-BRG

- √ Temperature control
- √ For use with one outlet



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BRG

- \checkmark Temperature and flow control
- ✓ For use with two outlets
- ✓ Outlet diversion button







Sensori SmartDial Start/Stop Remote

IND-DIA-REMOTE-BRG

√ Start/Stop functionality



WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated

IND-IRWSPOUT-BRG



Universal Basin Waste

IND-395-BRG



Square Waste Cap*

IND-395CAP/SQ-BRG



Round Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-461/UK-1.1/4-BRG



Push Type Bath Filler Waste + Overflow

IND-81389/RO-BRG



Pop-Up Bath Waste + Overflow

IND-71552A/RO-BRG



SHOWERING ROUND

Easy Fit Shower Arm
Shower Head
300mm | 12" | Diameter
IND-RO/30-BRG
IND-RO/30-BRG

Slide Rail Shower Kit
Wall Outlet
Wall Outlet
IND-SFSRK/R0-BRG
IND-SFSRK/R0-BRG
IND-SFMKWO/R0-BRG
IND-SFMKWO/R0-BRG
IND-CMA/RO/4IN-BRG



SHOWERING SQUARE

Shower Head 300mm (12") Easy Fit Shower Arm IND-EFSA/SQ-BRG IND-SQ/30-BRG Mini Shower Kit with Integrated Outlet Slide Rail Shower Kit* Wall Outlet IND-SFSRK/SQ-BRG IND-OUTLET/SQ-BRG IND-SFMKWO/SQ-BRG



ACCESSORIES ROUND





Paper Holder

Grab Rail 300mm (12")

IND-SPA180-BRG

IND-SPA1801-30-BRG







Towel Rail

450mm (18")

Towel Shelf with Rail 600mm (24")

IND-SPA184-45-BRG





Robe Hook

IND-SPA186-BRG



ACCESSORIES SQUARE









Paper Holder

IND-SHA180-BRG



Towel Rail 450mm (18")

IND-SHA184-45-BRG



Robe Hook

IND-SHA186-BRG

BRUSHED NICKEL

RAW. URBAN. INDUSTRIAL.

A specialist in self-expression.

Brushed nickel defines industrial purity.

The foundation to an urban oasis.



BE INSPIRED



Wall Mounted Basin Mixer

IND-ELW109L-BRN



Progressive in contemporary design. Brushed nickel echoes architectural brilliance. Its soft, brushed finish accentuates an unrelenting urban charm; unearthing a modish paradigm of manufactured bravura.

Domesticating the exposed aesthetic. Brushed nickel's unique, textured surface expertly complements concrete basins and pared back interiors. Its weathered look and feel reasserts a desirable industrial edge. Turning imperfection into perfection.







Grab or Towel Rail 300mm (12")

IND-SPA1801-30-BRN







IND-EDI100/SB-BRN



Extended Mono Basin Mixer

IND-EDI100E/SB-BRN



Wall Mounted Basin Mixer

IND-EDI109S/A-BRN





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRN



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRN



Manual Valve + Diverter

IND-EDI147A-BRN



Manual Valve

IND-EDI145A-BRN



NOTION







Mono Basin Mixer

IND-ORI200/SB-BRN



Wall Mounted Basin Mixer

IND-ORI109S/A-BRN



Manual Valve + Diverter

IND-ORI147A-BRN



666

Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BRN



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BRN



Manual Valve

IND-ORI145A-BRN



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BRN



ELEMENTS





IND-ELW100/SB-BRN



Basin Mixer + Pop-Up Waste

IND-ELW101-BRN



Wall Mounted Basin Mixer

IND-ELW109L-BRN



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BRN



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Sensori SmartDial Dual Outlet Shower/Bath Control

IND-DIA2700-BRN

- √ Temperature and flow control
- √ For use with two outlets ✓ Outlet diversion button
- ✓ Automatic bath-fill



Sensori SmartDial Single Outlet Control

IND-DIA1000-BRN

- √ Temperature control
- √ For use with one outlet



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BRN

- √ Temperature and flow control



SENSURI

SMARTDIAL

IND-DIA-REMOTE-BRN √ Start/Stop functionality











WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated

Universal Basin Waste



Square Waste Cap*



Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-IRWSPOUT-BRN

IND-395-BRN

IND-395CAP/SQ-BRN

IND-461/UK-1.1/4-BRN



Push Type Bath Filler Waste + Overflow

IND-81389/RO-BRN



Pop-Up Bath Waste + Overflow

IND-71552A/RO-BRN



SHOWERING ROUND

Easy Fit Shower Arm
IND-EFSA/RO-BRN
IND-RO/30-BRN
Shower Head
300mm [12*] Diameter
IND-RO/30-BRN
IND-RO/30-BRN
Slide Rail Shower Kit
Walt Outlet
Walt Outlet
With Integrated Outlet
With Integrated Outlet
With Integrated Outlet
IND-SFSRK/RO-BRN
IND-SFSRK/RO-BRN
IND-CMA/RO/4IN-BRN



SHOWERING SQUARE





ACCESSORIES ROUND





Paper Holder

Grab Rail 300mm (12")

IND-SPA180-BRN

IND-SPA1801-30-BRN





Towel Rail 450mm (18")

Towel Shelf with Rail 600mm (24")

IND-SPA184-45-BRN

IND-SPA185B-BRN



Robe Hook

IND-SPA186-BRN



ACCESSORIES SQUARE







Paper Holder

IND-SHA180-BRN



Towel Rail 450mm (18")

IND-SHA184-45-BRN



Robe Hook

IND-SHA186-BRN

. BG

BRIGHT GOLD

DARING. OPULENT. SOPHISTICATED.

Inspiring indulgence.

Bright gold is a masterpiece of design.

A distinguished vision of luxury.



BE INSPIRED



Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BG

An assured infusion of colour for the minimalist interior. Or a striking extension to your daring design. Bright gold embodies individuality. An expression of majestic lustre. A statement of grandeur.

A sophisticated alternative to an all-chrome aesthetic. Bright gold's dignified demeanour accentuates both elegance and luxury. Complementing stylish, spa-like settings and period style décor. An alluring finish whose cultured, metallic gleam bestows an everlasting appeal.









Grab or Towel Rail 300mm (12")

IND-SPA1801-30-BG





EDIT





IND-EDI100/SB-BG



Extended Mono Basin Mixer

IND-EDI100E/SB-BG



Wall Mounted Basin Mixer

IND-EDI109S/A-BG





Tablet 3 Outlet Thermostatic Valve All-Flow

IND-T128/3-H-ALT-BG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BG



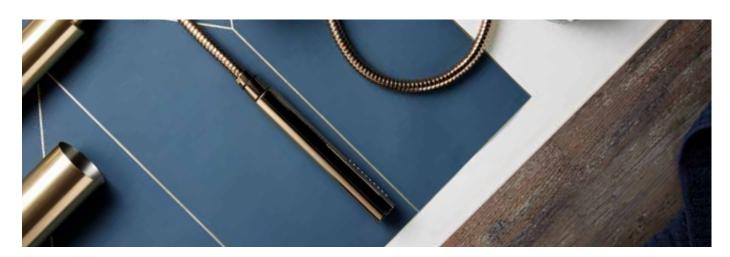
Manual Valve + Diverter

IND-EDI147A-BG

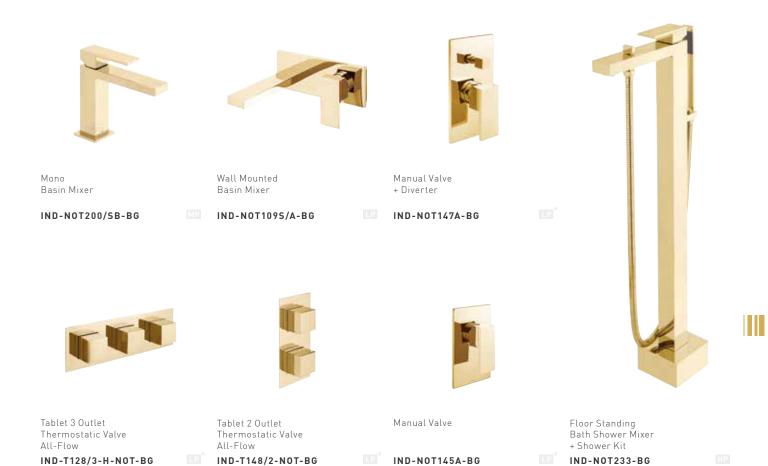


Manual Valve

IND-EDI145A-BG



NOTION





ORIGINS



Mono Basin Mixer

IND-ORI200/SB-BG



Wall Mounted Basin Mixer

IND-ORI109S/A-BG



Manual Valve + Diverter

IND-ORI147A-BG



Tablet 3 Outlet

Thermostatic Valve

All-Flow IND-T128/3-H-ALT-BG



Tablet 2 Outlet Thermostatic Valve All-Flow

IND-T148/2-ALT-BG

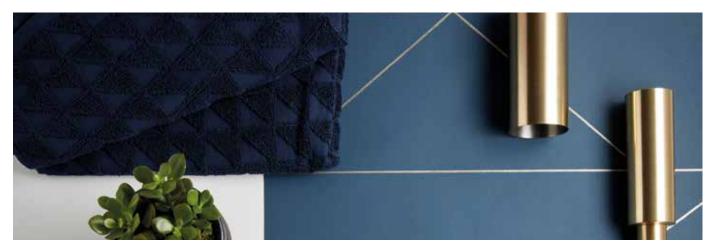


Manual Valve

IND-ORI145A-BG

Floor Standing Bath Shower Mixer + Shower Kit

IND-ORI233-BG





ELEMENTS





IND-ELW100/SB-BG



Basin Mixer + Pop-Up Waste

IND-ELW101-BG



Wall Mounted Basin Mixer

IND-ELW109L-BG



DX 2 Outlet Thermostatic Valve

IND-ELE148D/2-BG



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Sensori SmartDial Dual Outlet Shower/Bath Control

- √ Temperature and flow control
- √ For use with two outlets
- ✓ Outlet diversion button ✓ Automatic bath-fill





Sensori SmartDial Single Outlet Control

IND-DIA1000-BG

- √ Temperature control
- √ For use with one outlet



Sensori SmartDial Dual Outlet Shower Control

IND-DIA2000-BG

- √ Temperature and flow control
- ✓ For use with two outlets ✓ Outlet diversion button









Sensori SmartDial Start/Stop Remote

IND-DIA-REMOTE-BG

√ Start/Stop functionality





WASTES & FITTINGS



Infra-Red Spout Mains or AA Battery Operated



Universal Basin Waste



Square Waste Cap*



Contemporary Bottle Trap 1.1/4" x 1.1/4"

IND-IRWSPOUT-BG

IND-395-BG

IND-395CAP/SQ-BG

IND-461/UK-1.1/4-BG



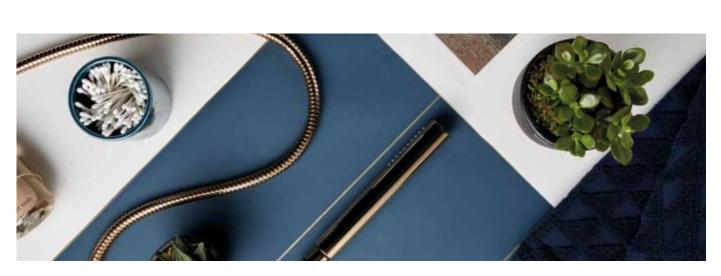
Push Type Bath Filler Waste + Overflow

IND-81389/RO-BG

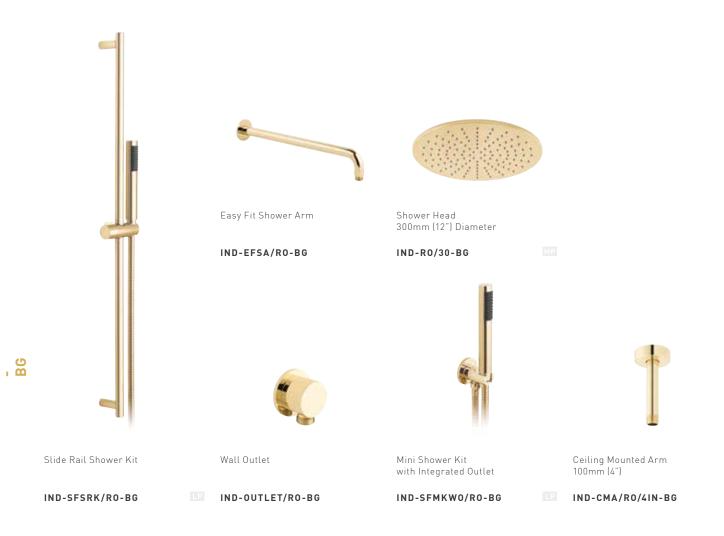


Pop-Up Bath Waste + Overflow

IND-71552A/RO-BG

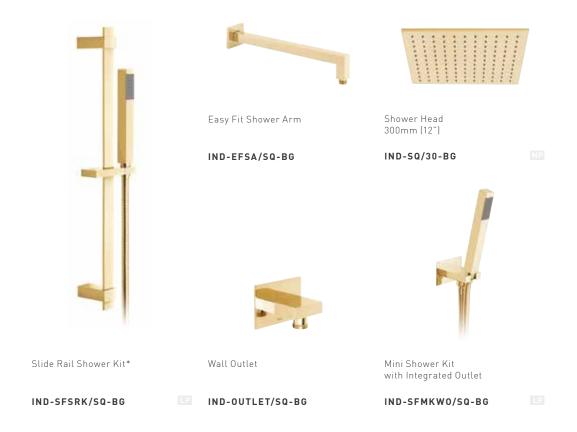


SHOWERING ROUND





SHOWERING SQUARE





ACCESSORIES ROUND





Paper Holder

Grab Rail 300mm (12")

IND-SPA180-BG

IND-SPA1801-30-BG







Towel Rail 450mm (18")

IND-SPA184-45-BG



Towel Shelf with Rail 600mm (24")

IND-SPA185B-BG



Robe Hook

IND-SPA186-BG



ACCESSORIES SQUARE







Paper Holder

IND-SHA180-BG



Towel Rail 450mm (18")

IND-SHA184-45-BG



Robe Hook

IND-SHA186-BG

GUARANTEE

All VADO products come with a 2 year guarantee as standard. Within this guarantee period VADO will provide replacement parts and any labour [SEE NOTE 1] needed to complete the product repair.

This standard guarantee may be extended by registering your product to give up to a 15 year guarantee period. Once registered

Brassware products from the Individual by VADO collection have a 15 year guarantee (2 years parts and labour plus 13 years parts only)

VADO chromed brassware and stainless steel products have a 12 year quarantee (2 years parts and labour plus 10 years parts only).

VADO Sensori SmartTouch and SmartDial products have a 5 year guarantee (parts and labour).

VADO Identity and i-tech products have a 5 year guarantee (2 year parts and labour plus 3 years parts only).

All other VADO products have a 3 year guarantee (2 years parts and labour plus 1 year parts only) [SEÉ NOTE 2].

VADO electric showers have a 2 years parts and labour guarantee.

GUARANTEE CONDITIONS

Our products are guaranteed against manufacturing defects from the date of purchase until the expiry of the relevant guarantee period

The guarantee is only valid if:

- 1. The product has been installed, used and maintained (maintenance guidelines can be viewed here) in accordance with VADO's instructions and subjected to normal use only.
- 2. The defect is not due to use of an unsuitable or inadequate water or power supply.
- 3. The defect is not due to accident, misuse, neglect or incorrect/ inappropriate repair (other than by VADO or VADO authorised
- inappropriate repair (other than by VADU or VADU authorised agents) or damage caused by foreign objects or substances.

 4. The extended guarantee is only available if you have completed the Guarantee Registration Process. This can be done via the VADO website or via phone to our aftersales team. Registration must be completed within 6 months from date of purchase. Under the extended quarantee period VADO will, at its option, offer to

supply any replacement product (or component part) assessed to be defective [SEE NOTE 3].

The guarantee (whether standard or extended) is non-transferable to

All claims under the guarantee should be notified in the first instance to our Aftersales department, contact details below, this must be done no later than the last day of the relevant guarantee period. All claims must be accompanied by proof of purchase (sales receipt or delivery note) from an official VADO dealer.

The guarantee does not extend to any consequential loss or damage

After repair or replacement, the relevant guarantee period will be calculated from the original date of purchase.

VADO operates a policy of continuous product development and therefore reserves the right to change the product, packaging and documentation specifications without notice.

[1] Labour via our engineer network is only available in the UK. Attendance by a VADO engineer or sub-contract engineer will be under our standard terms and conditions.

[2] VADO spare parts and shower hoses are under a parts only

[3] VADO reserves the right to charge in advance for a product (or replacement part) pending collection and investigation (at VADO expense) to confirm a defect is due to a manufacturing issue. If a defect is found the charge will be refunded or cancelled. This guarantee is in addition to and does not affect your statutory rights as a consumer.

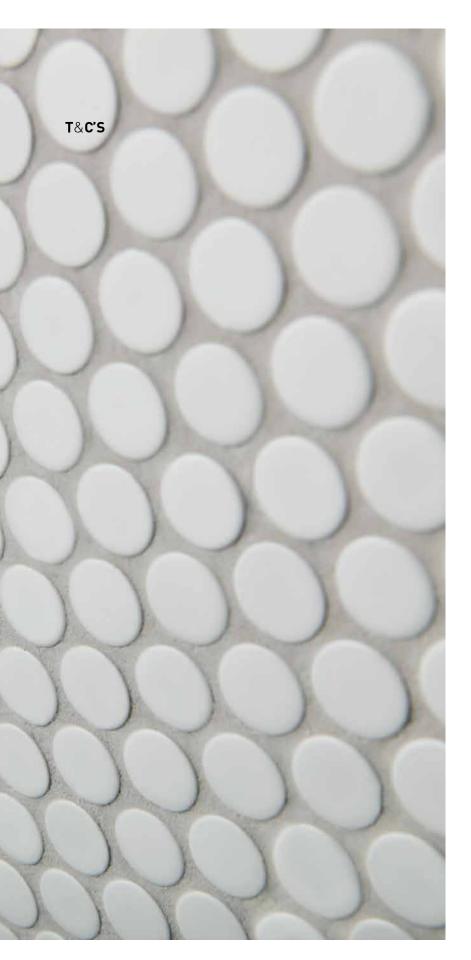
CLAIMS:

GUARANTEE REGISTRATION:

Tel: 01934 745163 Email: aftersales@vado.com

Tel- 0193/, 315/,99 Email: guarantee@vado.com





TERMS & CONDITIONS

DEFINITIONS

In these conditions 'the Company' shall mean VADO, a division of Norcros (Holdings) Limited, 'the purchaser' shall mean the person firm or company to whom any quotation is addressed or with whom any contract is made and 'the goods' shall mean the goods and/or services agreed to be sold by the Company to the purchaser.

QUOTATION AND ACCEPTANCE

- All quotations are given and all orders are accepted on these terms which shall apply to the exclusion of and shall override any other terms stipulated or referred to by the purchaser whether in its order or any other document, or in any negotiations or communication or course of dealing established between the Company and the purchaser;
- No modification or amendment of these terms or addition thereto shall be effective unless made in writing and signed by a director of the Company.

DESCRIPTION OF AND STATEMENTS AS TO GOODS

- Save where the goods are stated to be sold as complying with a recognised trade or industry standard, all descriptions, specifications. drawings and particulars of weights and dimensions submitted by the Company or otherwise contained in the Company's catalogues, brochures, price lists, quotations and publicity materials are approximate only and the Company shall not be liable for their accuracy unless they are expressly incorporated into the contract in writing; These terms represent the entire agreement between the Company
- and the purchaser relating to the goods and such terms supersede and the purchaser shall not place any reliance upon any statements recommendations and advice whether oral or in writing given (whether before or after the acceptance by the Company of the purchaser's order) by the Company, its servants or agents as to any matter relating to the goods save where such statement, recommendations or advice is given in writing and signed by a director of the Company in response to a specific written request from the purchaser before or at the time of the Company's acceptance of the order.

- Prices quoted by the Company are those in effect at the date of quotation. Unless otherwise agreed in writing, the Company reserves the right to increase prices when it accepts the purchaser's order so as to reflect one or more of the following: any variation that may have occurred in the costs of labour, materials,
- suppliers overheads and transport; any change in duty, tax, surcharge or levy of any kind whatsoever (b)
- affecting the sale price of the goods; any cost to the Company resulting from delay by the purchaser in giving to the Company information sufficient to enable it to supply the goods or provide the services or resulting from any alteration made at the request of the purchaser in the specification of the goods or in the place to which they are to be delivered or shipped;
- any extra cost to the Company resulting from the goods being carried at the request of the purchaser by mode of transport more expensive than the Company's normal form of transport.

PAYMENT

- Unless otherwise agreed in writing, the price for the goods will be due
- and payable on the last business day of the month following delivery The Company shall be entitled to charge interest on any part of the price which is not paid in accordance with clause (a) at the rate per annum of 3% above the Base Rate of Lloyds Banking Group from time
- Time of payment is of the essence and if the purchaser defaults in punctual payment of the price the Company shall be entitled to terminate the contract and recover the goods at the purchaser's expense without prejudice to any further rights which the Company may have;
- Any default in payment of an invoice or an instalment payment on an invoice on the due date shall render the entire balance outstanding on all invoices from the Company to the purchaser immediately payable in full without demand being made notwithstanding any contrary provisions as to terms of payment in any one or all invoices; If the purchaser fails to give all instructions reasonably required by
- the Company and all necessary document, licences, consents and authorities for forwarding the goods or is unable to accept delivery of the goods at the time when the goods are due and ready for despatch or delivery or shall otherwise cause or request delay, the purchaser shall pay to the Company all costs and expenses, including storage and insurance charges incurred or arising from such delay during which, at the Company's absolute discretion if its storage facilities permit, the goods will be stored at the purchaser's sole risk. This provision shall be in addition to and not in substitution for any other payment or damages for which the purchaser may be liable in respect of his failure to take delivery at the appropriate date;
- The purchaser shall not be entitled to make any deduction from the price of goods which have been delivered to the purchaser in respect of any set off or counterclaim unless both the validity and the amount thereof have been expressly admitted in writing by the Company and such admission is signed by a director of the Company;

In the absence of any specific appropriation by the purchaser, the Company shall have the right to appropriate any payment made by the purchaser towards the satisfaction of any invoice outstanding from time to time as the Company shall in its absolute discretion think fit.

DFI IVERY

- (a) Any time or date stated for delivery is given and intended as an estimate only and the Company shall not be liable for any loss or damage whatsoever resulting from any delay in delivery howsoever
- (b) Unless otherwise stated in writing delivery shall be deemed to take
- place upon the occurrence of the first in time of the following, namely: the physical delivery of the goods to the purchaser at the Company's
- the physical delivery of the goods to the purchaser's carrier or agent for ii.
- the purpose of transmission to the purchaser or his nominee; the physical delivery of the goods to the purchaser's place of business
- or such other place as he may direct by the Company, its carrier or agent, the purchaser being responsible for unloading;
 Signature of the Company's delivery note by any employee, representative or agent of the purchaser shall be conclusive proof of (c) delivery:
- Where the contract provides for delivery by the Company, its carrier or agent:
- any claims for non-delivery must be made in writing to the Company within three days of receipt of invoice or advice note whichever is the
- ii. any claims in respect of goods damaged in transit or shortages in delivery must be made in writing to the Company within three days of delivery; shortages in delivery shall not give rise to a right to reject the goods delivered:
- The Company shall be entitled to make partial deliveries or deliveries by instalments and all the provisions of these terms shall apply to such (e) deliveries

PROPERTY AND RISK

- Risk in the goods shall pass to the purchaser at the time at which delivery takes place in accordance with clause 5 above and the purchaser shall be solely responsible for insuring the goods thereafter;
- The Company shall retain ownership of and title in the goods delivered until full payment has been made in respect of all such goods. Until (b) such time the goods shall be:
- stored separately from other goods in the possession of the purchaser; ii. marked or otherwise rendered identifiable as being the property of the
- iii.
- held by the purchaser as bailee of the Company; held by the purchaser free from any charge, lien or other encumbrance; Provided the Company has not requested their return and IV. (c)
- notwithstanding that payment in full has not been made for all of the goods delivered, the purchaser as principal and not as agent for the Company shall be entitled to use the goods or offer for sale and sell them in the ordinary course of his business; Where the purchaser sells the goods prior to paying for them in full:
- (d) the Company shall be legally and beneficially entitled to the proceeds
- the purchaser shall hold the proceeds of sale on trust for the Company ii. and shall not mingle them with other monies and shall not pay them into an overdrawn bank account;
- iii. he shall deposit the proceeds of sale in a separate bank account, the location and number of which he has previously notified to the Company, and he shall not be entitled to use or deal with the proceeds of sale until payment in full for the goods has been made to the Company;
 The Company shall have the right at any time by its servants or agents
- (e) to enter the purchaser's premises where the goods are stored, or are thought the Company to be stored, so as to:
- retake possession of the goods when the Company has requested their return and the purchaser has not immediately complied with the request, such retaking or return to be without prejudice to any other rights the Company may have arising therefrom;
- inspect the storage of the Company's goods which have not been paid ii for in full;
- iii. investigate and ascertain whether all these terms are being complied

GUARANTEE AND LIABILITY

- The Company guarantees all goods which have been manufactured by the Company against any defect of work or materials which can (a) be proved to the Company's satisfaction to have been caused before delivery provided that;
- the goods are used for their normal purpose, full details of any such defect are notified to the Company within thirty ii. days of its first appearance and the goods in which the defect arises are returned at the purchaser's expense to the Company;
- The guarantee shall be for a period of twelve years from the date of delivery for all product except pumps which are 3 years for Monsoon (b) and 1 year for Showermate and products with any other finish that is not chrome, such as gold, which are guaranteed for 3 years. The liability of the Company shall be limited at its option either to supply replacement goods, which will be supplied subject to these terms, or
- refunding of the goods; The Company gives no guarantee in respect of goods not manufactured by it but shall use all reasonable endeavours to procure for the purchaser or assign to the purchaser the benefit of any guarantee obtained by it from the manufacturer or supplier thereof; however the Company shall not be required to commence litigation against such manufacturer or supplier or to incur any expense in connection with

any such claim by the purchaser;

- The above guarantee is given in lieu of and to the exclusion of all other warranties, conditions, representations and undertakings express or (q) implied by statute or otherwise in respect of the quality or fitness or purpose of the goods or as to their condition or performance or as to any other matter except where such warranty or condition is implied by statute and by reason of a statutory provision, cannot be excluded; Save as provided herein and save in any case where death or personal injury has been caused by the Company's negligence or any case
- where the Company is liable for a defect in the goods pursuant to Part 1 of the Consumer Protection Act 1987 or any statutory replacement thereof, the Company shall be under no liability what soever to the purchaser for any loss or damage whether direct, indirect or consequential arising out of any defect in, failure of or unsuitability for any purpose of the goods or any part thereof whether the same be due to any act, omission, breach of contract, negligence or wilful default in design, workmanship or materials or any other cause.

INDEMNITY AS TO INDUSTRIAL PROPERTY RIGHTS

- The purchaser shall indemnify the Company against all loss, damages, costs and expenses suffered or incurred by the Company or to which the Company may become liable as a result of any work carried out in accordance with the purchaser's specification(s) which involves infringement or alleged infringement of a patent, registered design or other industrial property right; If the purchaser uses or sells the goods in such a manner as to
- (h) infringe any such rights the company shall not be responsible for such infringement and the purchaser agrees to indemnify the Company from and against all liability arising therefrom.

The Company shall have the right forthwith to cancel the purchaser's order if any of the following events occur and subject to enforcement of the Company's rights to recover the goods and to receive payment of the price or damages, the contract shall be deemed to have terminated:

- the purchaser commits any breach of its obligations to the Company;
- any distress or execution is levied upon any property of the purchaser; the purchaser makes or offers to make any arrangement or (b)
- composition with creditors or commits any act of bankruptcy or
- (d) any resolution is passed or petition presented to wind up the
- a receiver or administrator is appointed or any chargee takes possession of all or any part of the undertaking or assets of the (e) purchaser:
- (f) the purchaser stops payment or ceases or threatens to cease to carry
- on its business or to pay its debts as and when they fall due; any remittance for payment of the whole or any part of the purchase (q) price of the goods is dishonoured by the purchaser's bankers

ASSIGNMENT 10.

ASSIGNMENT
The purchaser shall not assign or transfer or purport to assign or transfer any contract to which these terms apply to any other person without the Company's prior written consent. The Company reserves the right to subcontract the performance of the contract or any part

FORCE MAJEURE

FORCE MAJEURE

If the Company is prevented or delayed (directly or indirectly) from making delivery of the goods or any part thereof or from otherwise performing the contract or any part thereof by reason of war, embargo, riot, strike, lock-out, trade dispute, fire, breakdown of plant or machinery, inclement weather, interruption of transport, Government action, delay in delivery to the Company of any goods or materials, or by any cause whatsoever (whether or not of a like nature to the aforegoing) outside its control, it shall be under no liability whatsoever to the purchaser and shall be entitled at its option either to cancel the contract or without any liability to extend the time or times for delivery. contract or without any liability to extend the time or times for delivery by a period equivalent to that during which such delivery has been prevented.

PROPER LAW

The contract and these terms shall be government by English law and the purchaser shall submit to the sole jurisdiction of the English

EXPERIENCE OUR PRODUCTS IN **FULL 3D.**

STEP 1:

DOWNLOAD

VIV is available to download for free on the App Store and Google Play Store and works with all iOS and Android devices.

STEP 2:

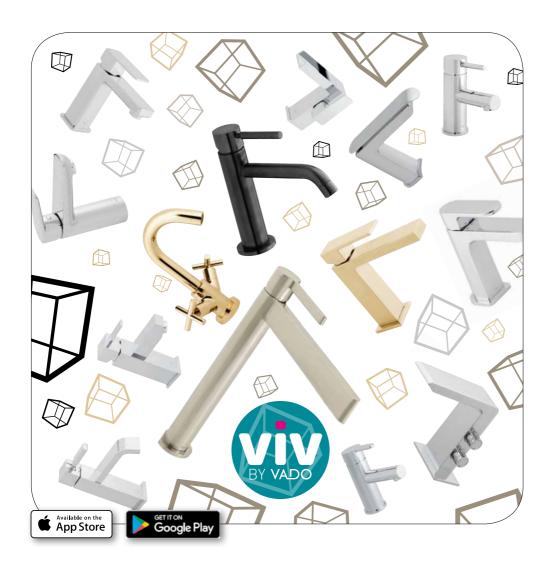
SCAN

Using the **VIV** App, scan the tracker to generate life size **VADO** products in 3D.

STEP 3:

EXPERIENCE

Prepare for an enriched digital experience as you bring your favourite **VADO** ranges to life.



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